

Rifat Hossen

Room Boy

+8801706-060 393

rifat@globalaccess-ltd.com

Bohorompur, Bagherpara,
Jashore - 7470, Bangladesh.

Summary

I am a dedicated Hotel Room Boy with over 03 years of experience in the hospitality industry, committed to providing exceptional guest experiences. I excel in maintaining high cleanliness standards, efficiency, and attention to detail, ensuring a welcoming and comfortable environment for guests. With strong communication skills and a positive attitude, I work effectively within a team to meet and exceed guest expectations. I am eager to contribute my expertise to a dynamic hotel setting in Australia, ensuring every guest enjoys a memorable stay.

Education

● Higher Secondary Certificate
● Bir Protik Ishaque College, Jashore.
Passing year-2024

● Secondary School Certificate
● N. B. K. United High School, Jashore.
Passing year-2021

Skills

- Room Maintenance & Cleaning
- Efficiency & Time Management
- Safety & Hygiene Knowledge
- Attention to Detail
- Safety & Hygiene Knowledge
- Multitasking
- Knowledge of Hotel Operations
- Guest Service Excellence
- Teamwork
- Customer Service

Experience

- **Hotel Room Boy** 05-2022 to 10-2024
The Grand Hotel BD, Dhaka.
 - Cleaned and sanitized guest rooms, bathrooms, corridors, and public areas according to established standards and schedules.
 - Changed bed linens, made beds, and ensured all amenities were replenished.
 - Emptied trash and recyclables from rooms and public areas and disposed of them in accordance with hotel policies.
 - Collaborated with fellow team members to ensure efficient cleaning operations during peak times.
 - Reported maintenance issues and damaged items to supervisors promptly.
- **Hotel Cleaner Boy** 07-2021 to 03-2022
Hotel Noorjahan Grand, Dhaka.
 - Supported the housekeeping team by assisting with cleaning and preparing guest rooms.
 - Maintained the cleanliness of public areas, including lobbies, corridors, and elevators.
 - Organized and stocked cleaning carts with appropriate supplies and chemicals.
 - Responded promptly to guest requests and inquiries, ensuring a positive guest experience.
 - Assisted in maintaining the storage and inventory of cleaning supplies and linens.

Language

English

- Reading 75%
- Listening 65%
- Writing 70%
- Speaking 55%