



# ABDUS SAMAD SANI

ROOM BOY

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## PROFESSIONAL SUMMARY

I'm a highly motivated and experienced Hotel Room Boy with over four years in the hospitality industry. I am committed to providing exceptional guest experiences through high cleanliness, efficiency, and customer service standards. I am eager to contribute my skills in a dynamic hotel environment in Australia, ensuring every guest enjoys a comfortable, pristine, and welcoming stay.



## PROFESSIONAL EXPERTISE

- Room Maintenance & Cleaning
- Efficiency & Time Management
- Safety & Hygiene Knowledge
- Attention to Detail
- Safety & Hygiene Knowledge
- Multitasking
- Knowledge of Hotel Operations
- Guest Service Excellence
- Teamwork
- Customer Service



## ACADEMIC EXPERIENCE

### Junior School Certificate

- Azmoni Bohu Mukhi High School, Moulvibazar.
- Passing Year: 2018



## PROFESSIONAL EXPERIENCE

### Hotel Cleaner Boy

Hotel Noorjahan Grand, Dhaka.

06-2021 to 12-2024

- Supported the housekeeping team by assisting with cleaning and preparing guest rooms.
- Maintained the cleanliness of public areas, including lobbies, corridors, and elevators.
- Organized and stocked cleaning carts with appropriate supplies and chemicals.
- Responded promptly to guest requests and inquiries, ensuring a positive guest experience.
- Assisted in maintaining the storage and inventory of cleaning supplies and linens.

### Hotel Room Boy

The Grand Hotel BD, Dhaka.

03-2020 to 05-2021

- Cleaned and sanitized guest rooms, bathrooms, corridors, and public areas according to established standards and schedules.
- Changed bed linens, made beds, and ensured all amenities were replenished.
- Emptied trash and recyclables from rooms and public areas and disposed of them in accordance with hotel policies.
- Collaborated with fellow team members to ensure efficient cleaning operations during peak times.
- Reported maintenance issues and damaged items to supervisors promptly.



## LANGUAGE

### English

- Reading 70%
- Listening 65%
- Writing 60%
- Speaking 55%